

Essential Companion/Carer Admission Policy

“I'm a carer or essential companion. What evidence do I need to provide to get free admission into The Rum Story when visiting with the person I care for?”

Carers must present valid proof of their carer status to access The Rum Story using a carer ticket. Please note, free carer tickets are not valid for carers visiting independently.

Below is a list of what The Rum Story considers acceptable forms of evidence of carer status:

1. A current **Nimbus Access Card with a +1 symbol** (sometimes called the CredAbility Card or a Disability Passport)
2. A current **National Carers Access Card**
3. A letter dated in the last 6 months showing you've been awarded **Carer's Allowance, Carer's Credit or Carer Support Payment**
4. A letter dated in the last 6 months from a GP or **healthcare professional stating you are registered as a carer**
5. A carer's assessment letter dated in the last 6 months from a **local authority or trust awarding you carer status**
6. A current **Carer Card** from a local authority or trust carer support scheme
7. A current **Carer Passport** from the Carers' UK, Carers Trust and Department of Health and Social Care scheme
8. An Attendance Allowance or Personal Independence Payment award letter combined with a letter dated in the last 6 months from the **relevant benefit office confirming you can use the award letter as evidence** of being a carer